



**MORELAND HOUSE**  
CARE HOME

One resident said: 'I like it here. The staff are excellent'. Another said: 'Slightest problem and they will put it right'.

CARE QUALITY COMMISSION  
REPORT AFTER INSPECTION

**Visit us at:**

Moreland House Care Home  
5-7 Manor Avenue  
Hornchurch  
Essex RM11 2EB

**Contact us at:**

t: 01708 442 654  
f: 01708 443 526  
e: [admin@morelandcarehome.co.uk](mailto:admin@morelandcarehome.co.uk)  
[www.morelandcarehome.co.uk](http://www.morelandcarehome.co.uk)

Moreland House Care Home is situated in Manor Road, Gidea Park and is near the Drill roundabout.

- By Train:** Gidea Park Station is a few minutes walk away and Romford Station is one mile away
- By Bus:** Four bus routes link with the town centres of Hornchurch (496, 674) and Romford (370,165)
- By Road:** The M25 is within easy reach via A12 or A127

*Enjoy the personal touch at our family-run care homes*

**Call our team today for more information on 01708 442 654**

*Moreland House Care Home is a part of*



**ABBEY**  
TOTAL CARE GROUP

The  
Right  
Choice



Personal  
Care



Quality  
of Life



**MORELAND HOUSE**  
CARE HOME

REGISTERED WITH CARE QUALITY COMMISSION FOR DEMENTIA AND PHYSICALLY FRAIL CARE

## A warm welcome to **Moreland House...**

Abbey Total Care Group is one of London's foremost care home companies, with a wealth of experience from a quarter of a century in the business.

### **The right care, our care**

The family-run company is hands-on in delivering the highest-possible quality of care and has rapidly expanded because of demand for its services. It now owns 11 care homes, with over 500 residents and more than 600 staff. Abbey Total Care Group's Moreland House Care Home is the right choice for a home from home for your care.

### **The life you want, with the care you need**

Moreland House is the brand new flagship of Abbey Total Care Group. Opened in late 2014, Moreland House is an elegant building with striking interiors and leads the way in care home provision.

The purpose-designed home has state-of-the-art and highly innovative nursing facilities, security, catering, heating, laundry and specialist hydraulic and hydrotherapy baths. The heating system won the 2014 prize for commercial air source installation of the year at the National Heat Pump Awards.

*'I cannot believe the transformation in Mum. She is smiling most of the time.'*



**MAUREEN FURSEDONNE**  
DAUGHTER OF  
CARE RESIDENT

The interiors of Moreland House have been beautifully decorated and furnished to give a warm

and comfortable feel. Great attention has been paid to detail to ensure the best possible lifestyle.

Residents' rooms are spacious, airy and bright with the latest in en-suite bathrooms. Lifts ensure easy access to all floors. The landscaped gardens further enhance Moreland House's caring image.

Many people worry that moving into a care home will mean losing their independence or that they have to give up things they love doing. But at Moreland House, you're an individual and our care is built around that all-important position.



## Live life to the full



We will help you to remain as active as possible and ensure you enjoy a happy and fulfilled life.

As well as pursuing old hobbies and activities, you can try new ones.

The autumn years are there to be enjoyed. Make the best choice – join us at Moreland House.

## Peace of mind that you have the right care

- We champion **excellence in Dementia care and end-of-life care** under the National Gold Standards Framework
- Staff are highly and regularly trained to provide **24-hour care in a safe and happy environment**; 98% have NVQ level and above
- Professional advisers at Head Office are **always on call to support** care home staff
- Residents and families help formulate regularly updated **individual care plans**
- We encourage residents to make **informed choices about their stay**, including selecting their own GP whenever possible, and to have access to a relative, friend or adviser to act as an advocate for matters on their behalf
- The rights, dignity, **privacy and individuality of all residents are fully respected** irrespective of age, mental/physical ability, gender, sexuality, race or creed
- We ensure residents are free from any form of abuse: our **safeguarding policy** is available on request
- **All meals are freshly prepared** with the best ingredients we can source and residents are encouraged to come up with tasty ideas for our chefs
- We work with other healthcare professionals to provide the **best possible level of service, facilities and support**

Contact us for more information on:

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